

REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2019

Company No: 3506460

Charity No: 1068324

FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2019

CONTENTS	PAGES
Charity Information	1
Directors' and Trustees' Report	2 - 11
Chair's Report	12
Independent Auditor's Report	13 - 15
Statement of Financial Activities	16
Balance Sheet	17
Statement of Cashflows	18
Notes to the Financial Statements	19 - 30

CHARITY INFORMATION

3506460

1068324 **Charity Number:** The Sanctuary **Registered Office: Tangmere Drive** Castle Vale Birmingham **B35 7PX** Bankers: Barclays Bank 15 Colmore Row Birmingham **B3 2BH Auditor:** Mazars LLP **45 Church Street** Birmingham **B3 2RT Solicitors:** Anthony Collins Solicitors LLP 134 Edmund Street Birmingham **B3 2ES**

Company Number:

DIRECTORS' AND TRUSTEES' REPORT 31 MARCH 2019

The Trustees, who are also Directors of the charity for the purposes of the Companies Act, present their report and the financial statements for the year ended 31 March 2019. The Trustees have adopted the Provisions of the Charities Statement of Recommended Practice (Financial Reporting Standard 102).

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The organisation is a charitable company limited by guarantee, incorporated on 3 February 1998. The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association. In the event of the company being wound up, the liability of the members is limited to a maximum contribution of £1.

Directors and Trustees

The Directors of the company, who served during the year, were as follows:

Alison Fisher (Chair)
Pamela Liburd
James Walsh
Wendy Stokes
Carole Wildman
Ian Lowe – appointed 6 September 2018
Barbara Hedley – appointed 6 September 2018
Kyle Stott – resigned 6 September 2018
Margaret Dilloway – resigned 28 March 2019

Being a company limited by guarantee, the Directors have no interest in the company.

Director and Trustee appointment

The Directors are appointed in accordance with the Memorandum and Articles of Association which states there shall be a minimum of four and a maximum of fifteen Directors. New Directors undergo induction and training to brief them on their legal obligations under charity and company law. Trustees complete an annual review with the Chair of the Board and this informs a Governance Training and Development Plan for the forthcoming year.

The Pioneer Housing and Community Group Limited (The Pioneer Group) is the sole member of Compass Support Services Limited. Appointment and removal of Directors of the company is controlled by The Pioneer Group. Compass Support Services Limited has delegated authority as set out within the Term of Reference.

The Trustees also provide regular reports to the Pioneer Group Board, including items for approval as set out within the governance framework.

DIRECTORS' AND TRUSTEES' REPORT 31 MARCH 2019

Organisational management

The charity is governed by its Board of Directors which is responsible for formulating its strategies and policies including risk management, policies and performance, the approval of budgets and the exercising of financial controls. The day to day management of Compass Support Services Limited is delegated to the Community Regeneration Director. The Community Regeneration Director manages the staff team and the operational delivery of the corporate plan supported by the Head of Operations and Community Facilities Manager.

The benchmarking and setting of the remuneration of the key senior personnel of the organisation is undertaken by The Pioneer Group's Remuneration Committee. For other recruitment, this is undertaken in accordance with the Group's Recruitment and Selection Policy which includes a job evaluation process and external market testing where required.

Risk management

The charity's risk plan is presented to Board every quarter to provide an update on actions against risks and identify any new risks that have arisen. The Directors have reviewed the major risks to which the charity is exposed and consider that they have taken appropriate action to mitigate these risks.

OBJECTS, OBJECTIVES AND ACTIVITIES

Charitable objects

The charity is constituted as a company limited by guarantee. It is governed by the Memorandum and Articles of Association of the company. The Directors confirm that they have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the Charity's aims and objectives and in planning future activities. The principal activity of the company is to carry on for the benefit of the community: -

- the provision of a community centre for the use and benefit of the inhabitants of Castle Vale, Birmingham and the surrounding areas;
- to provide social and recreational facilities in the interests of social welfare with the object of improving the conditions of life of persons in need because of their youth, age, infirmity, disability, poverty or social or economic circumstances;
- to provide care, community amenities, other services or assistance for persons who are in need of such care because they are poor or are chronically sick, aged or have mental or physical disabilities or are in necessitous circumstances;
- to relieve sickness generally and in particular through providing facilities for primary health care;
- to promote good health (both mental and physical) among the inhabitants of the Area of Benefit:
- to relieve poverty;
- to advance education;
- to promote any other charitable purpose from time to time.

DIRECTORS' AND TRUSTEES' REPORT 31 MARCH 2019

Our Vision:

Helping People and communities to thrive

The activities undertaken by the charity are for 'public benefit' and reflect the objectives stated in the Memorandum and Articles. Compass Support Services Limited is a charitable social enterprise with a primary focus upon Castle Vale and delivery within north and east Birmingham. We provide services to enable the community to develop and flourish. We also share our experiences with others to support their community to grow. We enable positive change for people through our services.

Our Strategic Goals and Objectives:

Help People to Reach their True Potential:

- Enable young people to reach their true potential
- Support people to improve their health and well-being
- Provide support for families, vulnerable groups and older people
- Provide opportunities for people to increase their skills and employability

Empower Communities and identify community driven solutions:

Work with communities to identify activities that bring about positive change

Build a Strong and Value Driven Organisation:

- Seek funding to deliver projects and work in partnership
- Ensure we are an employer of choice and invest in staff to reach their true potential
- Ensure strong governance

Our Values - we will:

- Remain community and customer focused
- Treating people with dignity and respect
- Acting with integrity and take personal responsibility
- Delivering quality and achieve value for money
- Innovate and make good things happen

DIRECTORS' AND TRUSTEES' REPORT 31 MARCH 2019

Activities for the year

Our activities for 2018/2019 reflected our main service areas which are:

- Support Services (family support, health & wellbeing, independent living)
- Youth and Employment Services (children and young people, employment support, education services)
- Facilities Management (The Sanctuary Castle Vale Hub, Castle Vale Stadium and The Lodge
 Falcon Lodge Community Hub)

Our activities are aligned with our strategic goals and objectives:

Help People to Reach their True Potential

We continued to deliver opportunities to enable people to reach their true potential, improve their well-being and quality of life. Our delivery included:

- A targeted health and well-being service this year we secured more opportunities to support the Ageing Better in Birmingham programme funded by the Big Lottery and led locally by Birmingham Voluntary Services Council. This programme supports older residents to reduce isolation and develop a peer-to peer network. Our new services promote Good Neighbours and building connections. We also secured funding to deliver a project to improve the external environment to Improve mobility. Our social prescription project continues to grow as we work collaboratively with our local GP Practice to offer non-clinical interventions.
- Family Support our much needed family support service continued to be delivered in Castle Vale and supported year two delivery of our Family Coach provision at Falcon Lodge. Providing a range of support to families, parents and carers, people accessing this service receive the right support at the right time with referrals to other provision being made in a timely manner. This service also continues to grow within the schools arena as we continue to deliver our Schools Support Service in schools in Birmingham and North Warwickshire.
- Independent Living there continued to be an increase of service-users presenting with poor
 mental health and we work closely with other providers to respond to support needs. Our
 IAG services delivered at local venues are also well-received with people accessing one-off
 support to respond to particular issues at that time. This service has been of particular
 benefit to our local housing provider, Castle Vale Community Housing, with the majority of
 service-users being local tenants.
- Education and Employment Support our Careers, Information, Advice and Guidance Service
 has supported hundreds of pupils to access high quality careers provision enabling them to
 successfully move into further education, employment or apprenticeships increasing
 awareness of the opportunities available to them. Our Employment Support service increased
 provision at community hubs including the Highcroft Community Centre (Stockland Green),
 The Lodge (Falcon Lodge Community Hub) and The Sanctuary (Castle Vale). We increasingly
 supported individuals furthest away from the labour market with multiple needs and
 recognise this is a client group that requires intensive interventions.

DIRECTORS' AND TRUSTEES' REPORT 31 MARCH 2019

- Youth Promise Plus this major EU funded contract was concluded during the year. Whilst
 challenging, it resulted in support being provided by our Voluntary and Community Sector
 Consortia to over 2400 young people, providing a holistic approach to employment support
 and addressing barriers for people accessing opportunities.
- Universal and targeted services for children and young people our universal youth offer provides much needed open access activities for children and young people across a number of neighbourhoods. This is funded by the Youth Investment Fund, a Big Lottery programme. This is complemented by our targeted support to those who would benefit from a more personalised mentoring approach, working with young people who face a number of challenges within the home, school or peer environment. We have been pro-active in responding to the national knife crime issue and are working with young people to tackle the situation locally.
- Tiggywinkles Day Nursery this year we managed, on behalf of The Pioneer Group, two children's day nurseries sited on Castle Vale. The community day nurseries provide places for nearly 100 children and deliver provision against the Early Years Foundation Stage framework.

Empower Communities and Identify community driven solutions

Our work in supporting local communities remains invaluable. Working closely with Sutton Coldfield Town Council we have developed a three year Community Plan for Falcon Lodge, setting out neighbourhood priorities and working with a range of stakeholders to realise the actions. We chair the newly established Community Forum, and are providing capacity building support to enable a local resident to take up this role in the near future.

The Castle Vale Stadium has seen an increase in pltch usage with over 12 clubs regularly using the facility. We also continue to support the local Community Football Club in achieving its development plan. There are also further opportunities that are being explored in developing the site further.

We are pleased that several community groups we have supported are now self-sustaining. This includes the Positive Thinking Group, who have been supported to develop their skills over the last year with several members now leading the weekly group.

Build a Strong and Value Driven Organisation

During the year our Board of Trustees and our Management Team were pro-active in:

- reviewing delivery of activities against our Corporate Plan
- the planning process for 2019/2020
- managing current risks and identifying emerging risks to monitor
- managing performance and developing new systems and processes
- ensuring strong financial management and reporting
- approving policies and procedures
- appointing new trustees and maintaining strong governance
- providing positive challenge and support to Officers

DIRECTORS' AND TRUSTEES' REPORT 31 MARCH 2019

ACHEIVEMENT AND PERFORMANCE

Performance against objectives for the year

During 2018/2019 we made positive progress against our priorities and successfully continued to deliver a range of community regeneration opportunities, building upon existing services and developing new projects for 'public benefit'.

We have continued to respond to sector challenges with the on-going pressure to secure external income and deliver high quality services and outcomes. We have responded well to this, however, have overcome some difficulties during the year which has led to some service delivery changes. Whilst we have retained strong performance on the majority of our KPIs, the changing nature of our service-user group and the environment in which we work has meant we have adapted our service delivery and the resources we have to support our opportunities.

With this in mind, our performance has remained strong and we achieved or exceeded the majority of our key performance indicator targets.

Pe	erformance Measure
121 support to	o employment clients (No.)
	into employment, education of those supported)
People receivi	ng independent living support
Independent positive outco	Living Adults achieving a me
People particl activities	pating in targeted health
Participants rebeing (%)	eport an improvement in well-
Families recel	ving Family Support (no.)
	eving a positive outcome (% of
	ung people engaged
	achieving a successful of those engaged)
Customer sati	

2017/18	2018/19	2019/20
performance	performance	target
326	349	300
27%	32%	50%
130	185	80
100%	100%	95%
592	793	600
100%	99%	94%
114	104	130
100%	100%	97%
1,306	1,111	850
92%	92%	92%
99%	99%	98%

Our method and projects of delivery result in high engagement figures. We recognise that serviceuser needs are increasing – that, along with building on relationships in new geographies, is reflected in performance such as those moving into employment. We continuously seek to improve how we work and have identified actions that will support this in the year ahead.

Overall, the Charity delivered in line with our Corporate Plan. There are items that were reviewed to ensure we focused upon our priority objectives within the changing environment in which we work. We continued to focus upon sustaining core services, and in the latter end of the year secured new contracts to enable growth delivery for the forthcoming year.

DIRECTORS' AND TRUSTEES' REPORT 31 MARCH 2019

An overview of 2018/19 is provided and set out within our strategic goals:

Help People to Reach their True Potential

Over 1,000 young people have engaged in our activities from youth clubs to 1-1 support, growing leaders of the future through our programmes and capacity building. We have continued to respond to local, city and national issues such as knife crime, child poverty, and health and well-being which has resulted in positive outcomes for 92% of those supported.

96% of pupils supported through our Careers IAG provision have secured a positive destination. This has enabled young people to be pro-active in their life choices and consider their aspirations, setting them on their journey ahead.

Over 70% of the adults we have supported through our employment support service have presented with multiple support needs, therefore, their journey has been slower than others. However, there are still positive steps that have been taken in growing confidence, building social relationships, and being open to receiving additional support. Our delivery of the Youth Promise Plus contract concluded with the consortia supporting over 2400 young people, with 38% moving into employment or training opportunities.

This year we supported nearly 800 individuals in improving their health and well-being. We received over 90 social prescription referrals from the local GP Practice and offered non-clinical alternatives to people that responded to their well-being needs. Our Ageing Better delivery supported over 500 service-users – reducing social isolation and building positive community connections. We have also worked closely with other teams such as family support and youth services to respond to well-being concerns with that particular service-user group, taking a holistic whole person/family approach.

Empower Communities and identify community driven solutions

The installation of the 3G pitch at Castle Vale Stadium in the previous year has led to an increase in usage and income. With 12 regular clubs and a Football Academy using the site, we now offer a wider offer to our football and non-football customers by providing social facilities and events.

The development of the Community Plan for Falcon Lodge and the Community Forum has enabled focused discussion about the things that matter and will make a difference to the residents of the neighbourhood. We secured funding to introduce a Centre Manager, funded by Sutton Coldfield Charitable Trust, and supported over 90 families at Falcon Lodge through our Family Coach delivery.

We started the business planning process for Tiggywinkles children's day nurseries, reviewing our current position and offer to local residents. Both nurseries are Ofsted rated 'Good' and we continue to implement continuous improvement to ensure we provide a high quality setting for babies and children.

Build a Strong and Value Driven Organisation:

We continued to deliver against our corporate plan, however this year, we revised our development targets which means that we had a continued focus upon our existing provision, to ensure good quality high performing services, whilst also progressing more relevant and realistic opportunities. We set realistic actions and targets for the year ahead.

DIRECTORS' AND TRUSTEES' REPORT 31 MARCH 2019

We also reviewed our internal project, contract monitoring and financial systems, to ensure we continued to improve our reporting and accountability.

77% of our funding submissions were successful, this is an increase on the previous year's performance although we continue to experience challenges with less public sector funding, increased competition for grants/trust funds and the lag in securing new delivery. This has resulted in a challenging year for income generation and we re-focused our efforts upon sustaining existing provision for the majority of the year, which resulted in some service delivery changes. We then placed our focus upon securing income for the forthcoming year and identifying new opportunities. Funding streams for this year included commissioning, trust funds and income generation via Compass Support Services Limited community activities.

We also completed another Social Return on Investment exercise which evidenced that every £1 invested into Compass Support Services Limited equated to £12.05 of social value; an increase of nearly £4 from the previous year.

Quality Assurance

This year we delivered a number of actions to support quality assurance. These included:

- successfully securing the MATRIX accreditation for a further 3 years
- commissioning an independent Social Return on Investment report that evidenced that every £1 invested into Compass Support made a return to the public purse of £12.05
- review of contract management and financial reporting systems
- learning and development activities for Team Leaders, to support future leaders
- review of our Safeguarding Children and Young People Policy
- improvements to our case management system

Governance

The Compass Board has continued to provide strong oversight to the delivery of the departmental plan and associated business unit plans during 2018/19 in a year where our staff team doubled as a consequence of taking on the YPP East Employability programme.

Further to the ending of two trustees' terms of office during the year and further trustees due to retire or resign this year, succession planning and recruitment is taking place to ensure continuity of skills from September 2019. During 2018/19 in line with the wider Pioneer Group governance policy framework requirements, the Chair held performance review meetings with each of the trustees.

FINANCIAL REVIEW

The Statement of Financial Activities (SoFA) set out on page 16, shows that incoming resources from investment income for 2019 amounted to £1k (2018: £1k). Incoming resources from charitable activities totalled £1,590k for 2019 (2018: £1,719k). Additionally, where projects continue into the next financial year, and with the consent of our funders, we have deferred a further £66k of income (2018: £41k). Within charitable expenditure, activities undertaken directly for the year total £1,491k (2018: £1,586k) and related to the programmes highlighted on page 7.

One of the main objectives, as last year, was to achieve efficiency savings through maximising partnership working via shared resources, volunteering and making best use of others' skills. Any

DIRECTORS' AND TRUSTEES' REPORT 31 MARCH 2019

savings, again with the consent of funders, will be re-invested back into the community. Support costs were £146k (2018: £205k) reflecting the continued growth and development of the charity. Total resources expended by the charity of £1,637k (2018: £1791k) resulted in a net outflow for the year of £46k (2018: £71k). The charity's general fund balance totals £261k (2018: £307k).

Reserves

Trustees are aware of the financial challenges operating within the charitable sector and Compass Support Services Limited has reserves of £261k (2018:£307k).

FUTURE PLANS

The charity has clear objectives for the year ahead, which are based upon our strategic priorities. The charity has also considered the external environment to be able to progress business critical activities to ensure the sustainability of the organisation. Our priorities for 2019-2020 are:

- Continued implementation of our corporate plan 2015-2020
- Strategic Review for Implementation 2020+
- Business Planning for Tiggywinkles Childcare Day Nurseries
- Business Planning for Castle Vale Stadium
- Business Planning for The Lodge Community Hub at Falcon Lodge
- Marketing and Communications plan implementation
- Workforce development ensuring strong leadership and management and staff development to ensure Compass Support remains strong

Principal risks and uncertainties

The principal risks and uncertainties identified for Compass Support Services Limited are:

- Income and growth our Corporate Plan and 5 year growth plan are not realised as a result of not securing opportunities, a change in Government direction or reduction in resources.
- Safeguarding we put staff members at risk or miss an opportunity to protect vulnerable people.
- Falcon Lodge the community centre and delivery is not viable.

Brexit remains a major uncertainty for any UK organisation. The Board does not believe that Brexit will affect Compass's ability to deliver services in the short term. The longer term impact will depend on performance of the local and national economies, alongside public policy choices:

- Brexit may increase demand for Compass services. There are already 14 million people living in poverty in the UK and Brexit may worsen people's social and economic prospects
- The general availability of public funding for services may diminish, due to the removal of EU funding and potential worsening of UK public finances

Whilst we have robustly managed risk we are not risk averse and understand that managed risks are essential to continued success. As a forward thinking charity we are ambitious and realistic and will continue to regularly review our strategy, the environment, resources and risks.

DIRECTORS' AND TRUSTEES' REPORT 31 MARCH 2019

ACCOUNTING AND REPORTING RESPONSIBILITIES

Statement of Directors' Responsibilities

The Directors are responsible for preparing the Directors' Report and the financial statements in accordance with applicable law and regulations.

Company law requires the Directors to prepare financial statements for each financial year. Under that law the Directors have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the Directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Charitable Company and of the profit or loss of the Charitable Company for that period. In preparing these financial statements, the Directors are required to:

- · select suitable accounting policies and then apply them consistently;
- make judgments and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charitable Company will continue in business.

The Directors are responsible for keeping adequate accounting records that are sufficient to show and explain the Charitable Company's transactions and disclose with reasonable accuracy at any time the financial position of the Charitable Company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Charitable Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Statement as to Disclosure of Information to the Auditor

The Directors have taken all the necessary steps to make us aware, as Directors, of any relevant audit information and to establish that the auditor is aware of that Information. As far as the Directors are aware, there is no relevant audit information of which the company's auditor is unaware.

In preparing this report, the Directors have taken advantage of the small companies exemption provided by section 415A of the Companies Act 2006.

The report was approved by the Board on 25 June 2019.

Hannah Pryce - Company Secretary

CHAIR'S REPORT FOR THE YEAR ENDED 31 MARCH 2019

I have had the pleasure of continuing my role as Chair for Compass Support over the last year and have found the role both rewarding and positively challenging. The sector continues to change and we have to continue to be agile to respond to these changes, and often difficult times. We, at Compass Support, along with many other charities have experienced the on-going fragilities of working in an environment of short-life contracts, reduced funding opportunities, increased competition, and a constant review of activities and resources.

However, with these challenges come opportunities — we find new ways of working, evidence innovation, develop more partnership opportunities and invest in our staff to develop their skills and knowledge further. As a Board we have provided ongoing support and challenge to our Officers, whilst allowing time to reflect, learn and set clear actions.

I am deeply pleased, that through some difficult times, Compass Support has continued to provide high quality services, with excellent success rates, achieving outcomes for Individuals and families.

We have secured a number of new opportunities that will see our provision grow in the year ahead. Whilst we must remain focused upon sustaining existing services, I look forward to seeing new activities come to fruition to support even more people in more communities.

I would like to thank The Pioneer Group Board, volunteers, partners and Compass Support staff for their support and contributions over the last year.

Alison Fisher Chair

Aliza M

25 June 2019

Independent auditor's report to the members of Compass Support Services Limited

Opinion

We have audited the financial statements of Compass Support Services Limited (the `charity') for the year ended 31 March 2019 which comprise the Statement of Financial Activities, the Balance Sheet and the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2019 and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

The impact of uncertainties due to Britain exiting the European Union on our audit

The Trustees' view on the impact of Brexit is disclosed on page 10.

The terms on which the United Kingdom may withdraw from the European Union, are not clear, and it is therefore not currently possible to evaluate all the potential implications to the Charity's trade, customers, suppliers and the wider economy.

We considered the impact of Brexit on the Charity as part of our audit procedures, applying a standard firm wide approach in response to the uncertainty associated with the Charity's future prospects and performance. However, no audit should be expected to predict the unknowable factors or all possible implications for the Charity and this is particularly the case in relation to Brexit.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

• the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or

• the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charity's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Directors' and Trustees' Report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Directors' and Trustees' Report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the Directors' and Trustees' Report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate and proper accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specific by law are not made; or
- we have not received all the information and explanations we require for our audit.
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemption in preparing the Trustees' Report and from the requirement to prepare a Strategic Report.

Responsibilities of Trustees

As explained more fully in the directors' responsibilities statement set out on page 11, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of the audit report

11)ar Keise

This report is made solely to the company's members as a body in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body for our audit work, for this report, or for the opinions we have formed.

David Hoose (Senior Statutory Auditor)

for and on behalf of Mazars LLP

Chartered Accountants and Statutory Auditor

45 Church Street Birmingham

B3 2RT

Date: 25 June 2019

STATEMENT OF FINANCIAL ACTIVITIES for the year ended 31 March 2019

		Unrestricted Funds	Restricted Funds	Total Funds	Total Funds
	Note	£′000	£′000	Year Ended 31 March 2019 £'000	Year Ended 31 March 2018 £'000
Income from: Income from generated funds:					
Investment Income	2	1	-	1	1
Income from charitable activities:	3				
Central Infrastructure		350	-	350	289
Health & Wellbeing Activities		168	244	412	44 5
Youth Activitles		614	214	828	985
		1,132	458	1,590	1,719
Total income		1,133	458	1,591	1,720
Expenditure on: Charitable activities	4				
Central Infrastructure		(297)	-	(297)	(342)
Health & Wellbeing Activities		(187)	(244)	(431)	(460)
Youth Activities Total expenditure		(695) (1,179)	(214) (458)	(909) (1, 637)	(989)
i otali expenditure		(1,1/9)	(430)	(1,037)	(1,791)
Net movement in funds		(46)	-	(46)	(71)
Reconciliation of Funds Total Funds brought forward		307		307	378
Total Funds carried forward		261		261	307

The notes on pages 19 to 30 form part of these accounts

BALANCE SHEET As at 31 March 2019

	Note	31 March 2019 £'000	31 March 2018 £'000
Fixed Assets:	11000	2 000	_ 000
Tangible Fixed Assets	10	29	39
Total Fixed Assets	=	29	39
Current Assets:	4.4		
Debtors	11	307	307
Cash at bank and in hand	15	11	14
Total Current Assets		318	321
Liabilities: Creditors: Amounts falling due within one year	12	(86)	(53)
Net current assets	1	232	268
Total assets less current liabilities	:	261	307
The funds of the charity:	13		
Restricted income funds		261	207
Unrestricted income funds		261	307
Total charity funds		261	307

The financial statements were approved and authorised for issue by the Board and were signed on its behalf on 25 June 2019

Alose L

Alison Fisher Chair

The notes on pages 19 to 30 form part of these accounts.

STATEMENT OF CASH FLOWS

For the year ended 31 March 2019

	Note	2019 £'000	2019 £'000	2018 £'000	2018 £'000
Net cash generated from operating activities	15		0		20
Cash flows from investing activities Purchase of Property, Plant & Equipment Interest received Net cash flows from investing activities		(3)	(3)	(22) -	(22)
Cash flows from financing activities Interest paid Net cash flows from financing activities			-	-	-
Net decrease in cash and cash equivalents			(3)		(2)
Cash and cash equivalents at the beginning of year	•		14		16
Cash and cash equivalents at end of year	1		11_		14

NOTES TO THE FINANCIAL STATEMENTS 31 March 2019

1 ACCOUNTING POLICIES

The following policies have been applied consistently in preparing the accounts of the company.

(a) Accounting convention

The financial statements have been prepared under the historical cost convention in accordance with Financial Reporting Standard 102 (March 2018) (FRS 102) issued by the Financial Reporting Council. The March 2018 edition of FRS 102 includes amendments arising from the Financial Reporting Council's triennial review of the standard. There is no material effect on the amounts recognized in these financial statements as a result of the early adopting these amendments.

In preparing the financial statements the Directors have adopted the provisions of the CharitiesStatement of Recommended Practice (Financial Reporting Standard 102) – "Accounting and Reporting by Charities" effective from 1 January 2015.

Compass Support Services Limited is a public benefit entity (PBE), as defined in FRS 102 and applies the relevant paragraphs prefixed "PBE" in FRS 102.

The entity is a qualifying entity and has also taken advantage of the financial instrument disclosures exemption under FRS 102 (section 1.12).

(b) Company Status

The charity is a company limited by guarantee. The sole member of the company is The Pioneer Housing and Community Group Limited (The Pioneer Group), which has responsibility for the appointment and removal of Directors of the Board.

(c) Fund accounting

Unrestricted funds are general funds which are available for use at the discretion of the Directors in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Restricted funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area or purpose.

(d) Incoming resources

All Incoming resources are included in the Statement of Financial Activities when the charity is legally entitled to the Income and the amount can be quantified with reasonable accuracy.

Income is deferred, in agreement with the relevant provider, to a level which brings individual projects to break-even. Income so deferred is utilised in subsequent years to fund project expenditure in accordance with grant conditions.

NOTES TO THE FINANCIAL STATEMENTS 31 March 2019

(e) Resources expended

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs relating to that category.

(f) Governance

Governance costs of the charity include those costs associated with meeting the constitutional and statutory requirements of the charity and include audit fees and costs linked to the strategic management of the charitable company.

(g) Debtors

Within current assets, debtors are shown at their recoverable amount.

(h) Cash and cash equivalents

Cash and cash equivalents comprise cash on hand and demand deposits, together with other short term, highly liquid investments that are readily convertible into known amounts of cash and are subject to an insignificant risk of changes in value.

(I) Creditors

Creditors are measured at their settlement amount at the balance sheet date. A liability is recognised for the amount that the charityanticipates it will pay to settle the debt or the amount it has received as an advance payment for goods or services it must provide.

Income is deferred, in agreement with the relevant provider, to a level which brings individual projects to break-even. Income so deferred is utilised in subsequent years to fund project expenditure in accordance with grant conditions and is shown within creditors at the balance sheet date.

(j) Leasing

Payments under an operating lease are charged to the Statement of Financial Activities over the period in which the cost is incurred.

(k) VAT

The company is included within The Pioneer Group VAT registration. A large proportion of the group's income is exempt from VAT, giving rise to a partial exemption calculation. This significantly restricts the recovery of VAT incurred on expenditure, which is therefore shown VAT inclusive.

(I) Employees and pensions

All Compass Support Services Limited staff are employed by The Pioneer Group and recharged to Compass at cost, including NI and pensions contributions made for service during the year.

NOTES TO THE FINANCIAL STATEMENTS 31 March 2019

The Pioneer Group participates in an Industry wide multi-employer defined benefit pension scheme accounted for in line with FRS 102. Compass is not recharged for the cost of past service deficits or other non-cash accounting entries required under FRS 102.

(m) Tangible Fixed Assets

Tangible fixed assets are stated at cost less depreciation. Depreciation is provided at rates calculated to write off the cost of fixed assets, less their residual value over their expected useful life on the following basis:

Leasehold Property component replacements - 10 years
Plant & Machinery - 4 years
Fixture and Fittings - 4 years
Computers - 4 years

(n) Going Concern

Compass Support Services Limited operates as a going concern and the directors are of the view that it will continue to do so for the foreseeable future.

(o) Significant management judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the application of policies and reported amounts of assets and liabilities, income and expenses.

The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis of making the judgements about carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised and in any future periods affected.

NOTES TO THE FINANCIAL STATEMENTS 31 March 2019

2 INVESTMENT INCOME

	2019 £'000	2018 £'000	
Interest on group current account	1	1	
	1	1	

3 INCOMING RESOURCES FROM CHARITABLE ACTIVITIES

	Room Hire & Use of Facilities £'000	Grant Funding £'000	Recharge of Management Resource £'000	2019 £'000	2018 £'000
Central Infrastructure					
Support Services	-	165	-	165	108
Sanctuary	142	-	-	142	143
Falcon Lodge	41	2	-	43	38
_	183	167	-	350	289
Health & Wellbeing Activities					
Health	-	160	-	160	113
Family Support Service	-	252	_	252	237
Independent Living	-	-	-	-	90
First Aid Training	-	-	_	-	5
-	_	412	_	412	445
Youth& Employment Activities					
Youth Outreach	-	111	-	111	226
Youth Investment Fund	-	191	-	191	-
Employment Support	-	70	-	70	158
Youth Promise Plus		456	-	456	601
	-	828	-	828	985
	183	1,407	-	1,590	1,719

NOTES TO THE FINANCIAL STATEMENTS 31 March 2019

4 CHARITABLE EXPENDITURE

	Activities Undertaken Directly £'000	Support Costs £'000	2019 £'000	2018 £'000
Central Infrastructure				
Support Services	13	82	95	135
Sanctuary	117	6	123	132
Falcon Lodge	71	8	79	75
-	201	96	297	342
Health & Wellbeing Activities				
Health	140	8	148	113
Family Support Service	263	20	283	249
Independent Living		_	_	94
First Aid Training	_	_	_	4
, nees are an analy	403	28	431	460
Youth & Employment Activities				19
Youth Outreach	84	6	90 -	226
Youth Investment Fund (YIF)	186	5	191	-
Employment Support	161	11	172	162
Youth Promise Plus	456		456	601
	887	22	909	989
	1,491	146	1,637	1,791

NOTES TO THE FINANCIAL STATEMENTS 31 March 2019

5 SUPPORT COSTS

	Staff Costs	Office Costs	Central Functions	Governance Costs		
	£'000	£′000	C/000	£'000	2019 £'000	2018 £'000
Central Infrastructure	2 000	£ 000	£′000	£ 000	2 000	2 000
Support Services	74	2	4	2	82	120
Sanctuary	3	2	1	-	6	16
Falcon Lodge	4	2	2	-	8	-
- 3	81	6	7	2	96	136
Health & Wellbeing Activities						
Health	3	3	2	-	8	8
Family Support	7	7	6	-	20	17
Independent Life	_		-	-		8
•	10	10	8	-	28	33
Youth Activities					_	
Youth Outreach	3	2	1	-	6	28
YIF	3	1	1	-	5	-
Employment	6	5	_	_	11	8
3	12	8	2	-	22	36
8	103	24	17	2	146	205

Staff costs have been apportioned across the various project activities on the basis of management time. Office costs and central functions have been apportioned using the number of staff directly employed in each project, whilst also taking into consideration the size of the project itself.

6 GOVERNANCE COSTS

	2019 £'000	2018 £′000
Catering and meeting costs Auditor's remuneration excluding VAT in their capacity as	-	-
auditor	1	2
	1_	2

NOTES TO THE FINANCIAL STATEMENTS 31 March 2019

7 NET MOVEMENT IN FUNDS FOR THE YEAR

Net movement in funds is arrived at after charging:	2019 £'000	2018 £'000
Depreciation on tangible owned fixed assets	12	13
Auditor's remuneration	1	2
Operating leases	6	6

8 STAFF COSTS

The average weekly number of persons employed during	2019 Number	2018 Number
the year expressed as full time equivalents (based on 37 hours per week)	38	49
	£'000	£′000
Staff costs for the above		
Wages and salaries	1,021	1,092
Social security costs	93	104
Other pension costs	23	19
	1,137	1,215

These figures represent the amounts recharged at cost by the group parent, for staff working directly on Compass Support Services Limited activities.

9 DIRECTORS' EMOLUMENTS

The directors are defined as the members of the Board, the Chief Executive and Senior Executive Staff.

None of the Board members received any emoluments. The amount of expenses reimbursed to Board members amount to nii (2018: nii)

The Chief Executive and Senior Executive Staff are employees of The Pioneer Group and details of their emoluments are presented in the parent company's accounts. The contribution pald by Compass towards Senior Executive Staff was £75,000 (2018: £79,000).

NOTES TO THE FINANCIAL STATEMENTS 31 March 2019

10 TANGIBLE FIXED ASSETS

	Computers	Fixtures & Fittings	Leasehold Premises	Total
	£′000	£'000	£′000	£'000
Cost				
At 1 April 2018	2	51	18	71
Additions	_	2	-	2
At 31 March 2019	2	53	18	73
Depreciation				
At 1 April 2018	(1)	(15)	(16)	(32)
Charge for the year		(12)	-	(12)
At 31 March 2019	(1)	(27)	(16)	(44)
Net book value at				
31 March 2019	1	26	2	29
Net book value at				
31 March 2018	1	36	2	39

Capital expenditure contracted for, but not provided in the financial statements was nil (2018: nil).

11 DEBTORS

	2019 £′000	2018 £'000
Amounts due from group companies Other debtors	220 87	258 49
	307	307

12 CREDITORS: Amounts falling due within one year

Other creditors and accruals Deferred income	2019 £'000 20 66	2018 £'000 12 41
	86	53
	2019 £′000	2018 £'000
Movement on deferred income		
Deferred Income brought forward	41	28
Released in year	(41)	(28)
Deferred in year	66	41
Deferred Income carried forward	66	41

NOTES TO THE FINANCIAL STATEMENTS 31 March 2019

13 CHARITABLE FUNDS

Incoming Resources

RESTRICTED FUNDS: Central Infrastructure	2018 B/Fwd £'000	Deferred income B/Fwd £'000	Income Received £'000	Deferred income C/Fwd £'000	Resources expended £'000	2019 C/Fwd £'000
Illiasti ucture	-	-	-	-	-	-
Health and Wellbeing activities						
BVSC - Health	-	7	93	(17)	(83)	-
BCC Four Seasons	-	-	40	-	(40)	-
Good Neighbourhood	-	-	13	-	(13)	-
Family Big Lottery	-	-	100		(100)	-
Family HS2 Groundwork	_	-	25	(17)	(8)	
		7	271	(34)	(244)	-
Youth Activities						
Big Lottery Awards All	_	-	10	(2)	(8)	_
Youth Investment Fund	_	14	191	(29)	(176)	_
BAES Employment	_	_	10		(10)	_
GHGW LIF Stockland G	_	10	10	_	(20)	_
-	-	24	221	(31)	(214)	
=	-	31	492	(65)	(458)	_
UNRESTRICTED FUNDS	•			14.41		
General Fund	307	10	1,124	(1)	(1,179)	261
TOTAL FUNDS	307	41	1,616	(66)	(1,637)	261

The general fund represents the free funds of the charity which are not designated for particular purposes.

NOTES TO THE FINANCIAL STATEMENTS 31 March 2019

14 OPERATING LEASE COMMITMENTS

The company has a lease agreement with the Castle Vale Community Fund In respect of its community building, the payments of which extend over 125 years from 25 March 1995. The company also has an operating lease in place for photocopying equipment. The total futureminimum rental payments are:

	Buildings	Photocopier	Total 2019	Total 2018
	£′000	£′000	£'000	£'000
Up to one year	4	2	6	6
Between one and five years	16	-	16	16
After five years	384	-	384	388
	404	2	406	410

15 STATEMENT OF CASH FLOWS

	2019 £′000	2018 £'000
Cash flow from operating activities		_ 555
Deficit for the year	(46)	(71)
Adjustment for non-cash items:		
Depreciation of tangible fixed assets	13	13
Decrease in debtors	-	74
Increase in creditors	8	15
Adjustments for investing or financing activities:		
Increase / (decrease) in deferred income	25	(10)
Interest received		(1)
Cash generated by operations	0	20
Cash and cash equivalents		
Cash at bank and in hand	11	14
Cash and cash equivalents	11	14

16 TAXATION

The company has charitable status and has no liability for taxation on the activities it undertakes at the present time.

17 MEMBERS GUARANTEE

In the event of the charity being wound up, the liability of individual members is limited to a maximum contribution of £1.

NOTES TO THE FINANCIAL STATEMENTS 31 March 2019

18 ULTIMATE CONTROLLING PARTY

The ultimate controlling party of the company is its parent, The Ploneer Housing and Community Group Limited, a Registered Society under the Co-operative and Community Benefit Societies Act 2014 incorporated in England and Wales. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity.

The smallest and largest group in which the results of the company are consolidated is that headed by The Pioneer Housing and Community Group Limited. Copies of the parent's consolidated financial statements can be obtained from the Secretary, 11 High Street, Castle Vale, Birmingham, B35 7PR.

19 RELATED PARTY TRANSACTIONS

The company has taken advantage of the exemption under FRS 102 "Related Party Disclosures" not to disclose related party transactions between companies which are 100% or more owned by the ultimate parent company.

NOTES TO THE FINANCIAL STATEMENTS 31 March 2019

20 Statement of Financial Activities - 31 March 2018comparatives

	Unrestricted Funds	Restricted Funds	Total Funds Year Ended 31 March 2018
	£'000	£′000	£′000
Income from: Income from generated funds:			
Investment Income	1	-	1
Income from charitable activities:			
Central Infrastructure	284	5	289
Health & Wellbeing Activities	195	250	44 5
Youth Activities	752	233	985
	1,231	488	1,719
Total income	1,232	488	1,720
Expenditure on: Charitable activities			
Central Infrastructure	(337)	(5)	(342)
Health & Wellbeing Activities	(210)	(250)	(460)
Youth Activities	(756)	(233)	(989)
	(1,303)	(488)	(1,791)
Total expenditure	7-43		(24)
	(71)	-	(71)
Net movement in funds			
Reconciliation of Funds Total Funds brought forward	378	-	378
Total Funds carried forward	307	<u>.</u>	307